

**CENTRAL INFORMATION COMMISSION**  
**2nd Floor, 'B' Wing, August Kranti Bhawan,**  
**Bhikaji Cama Place, New Delhi -110066**  
**Tel : +91-11-26186535**

**Complaint No. CIC/VS/C/2014/900344**  
**CIC/VS/C/2014/900297**

Complainant:

1. Ms. Vasantha Dorai Raj,  
Plot No. 108, Aruna Nagar,  
K. Vadamadurai,  
Coimbatore-641017,  
Tamil Nadu.
2. Mr. S. Dorai Raj,  
Plot No. 108, Aruna Nagar,  
K. Vadamadurai,  
Coimbatore-641017,  
Tamil Nadu.

Respondent:

Central Public Information Officer  
Ministry of External Affairs,  
Passport Office, Corp. Commercial Complex,  
Avinash Road, Coimbatore-641018,  
Tamil Nadu.

Date of Hearing:

21.02.2017

Date of Decision:

21.02.2017

**ORDER**

**Facts:**

**CIC/VS/C/2014/900344:**

1. The complainant filed RTI application dated 09.04.2014 seeking information on 11 points regarding: the reasons for denying the information invoking Section 8(1)(j); certified copy of the complete police verification report; true copy of the application Number 13-1010727055 dated 30.11.2013 submitted online by her; a copy of citizen charter; certified copies of the “record available in the Passport Seva System” necessitating a pre-police verification; time frame laid

down for disposal of reissue of passports; furnish the source of misspelling the name as Parathi instead of 'Parvathi', etc.

2. The CPIO responded on 11.06.2014. The complainant filed first appeal dated 22.09.2014 before the first appellate authority(FAA). The response of FAA is not on record. The complainant filed complaint on 08.07.2014 before the Commission on the grounds that incorrect, incomplete and misleading information has been provided.

**CIC/VS/C/2014/900297:**

3. The complainant filed RTI application dated 07.04.2014 seeking certified copy of the complete police verification report; certified copy of the application Number 13-1010727055 dated 30.11.2013 submitted online by his wife; copy of citizen charter; certified copies of the "record available in the Passport Seva System" necessitating a pre-police verification; time frame laid down for disposal of reissue of passports; furnish the source of misspelling the name as Parathi instead of 'Parvathi'.

4. The CPIO responded on 07.05.2014. The complainant filed complaint on 21.05.2014 before the Commission to take action u/s 20(1) of the RTI Act.

**Hearing:**

5. The respondent participated in the hearing through VC. The complainants were absent.

6. The complainants and the respondent have sent their written submissions dated 06.02.2017 and 03.02.2017 respectively, which are taken on record.

7. The respondent stated that the complainant No. 1 had applied to their office for the re-issue of passport and had submitted only a copy of ration card for address proof. As per the Ministry's instruction, if any applicant submits only ration card as proof of address, it should be accompanied by one more proof of address. The respondent further stated that after police verification, an adverse report from SP, Coimbatore was received on 10.01.2014 with remarks that the

applicant name did not tally with school certificate and hence show cause notice to complainant No. 1 was sent for explanation.

8. The respondent stated that the complainant No. 2 filed a request for information under RTI Act, 2005 for which reply was sent to him on 07.05.2014 stating that the information cannot be revealed u/s. 8(1)(j) of the RTI Act, 2005 since it is pertaining to third party. The respondent stated as per Hon'ble High Court of Delhi judgment bearing No. W.P.(C) 3406/2012 titled as Union of India Vs. R Jayachandran and their Office Memorandum dated 14.03.2014, personal information of a third party cannot be given.

9. The respondent stated that aggrieved by the reply of CPIO, the complainant No. 1 herself filed a request for information under RTI Act, 2005 vide letter dated 09.04.2014 for which reply was sent to her on 11.06.2014, providing necessary information.

10. The respondent stated that the complainant No. 1 had approached the Commission on 15.09.2015 on similar issue vide which the Commission remanded back the matter to their First Appellate Authority to decide on the first appeal. Therefore, an order was passed by the appellate authority on 19.10.2015 vide which the reply of CPIO was upheld by the FAA.

11. The respondent stated that on 29.12.2014, passport had already been issued to the complainant No. 1.

**Discussion/ observation:**

12. This complaint may be treated as second appeal.

13. From the perusal of the records, it is seen that the respondent has not provided information on point No. 2 of the RTI application of the complainant No. 1. The Commission observed that the complainant No. 1 is seeking 'police verification report' which is related to her, therefore, the same should be provided to the complainant No. 1.

**Decision:**

14. The respondent is directed to provide information to the complainant No. 1 on No. 2 of her RTI application dated 09.04.2014, within 15 days from the date of receipt of this order.

The complaints are disposed of. Copy of the order be given to the parties free of cost.

**(Radha Krishna Mathur)**  
**Chief Information Commissioner**

Authenticated true copy

(S.C. Sharma)  
Dy. Registrar